



Do Not Distribute. This card contains important security information. Do not share with or distribute to anyone.

Website: <https://cahan.ca.gov>

User ID:

Password:

Call In
Account:

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Alerting Security
Code:

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How to Use the Call In Feature

1. Call 1-877-588-3508
2. When prompted, enter your 7-digit Call In Account Number followed by #
3. When prompted, enter your 4-digit Alerting Security Code followed by #
4. Listen to your alert message
5. Press 1 to confirm your alert or press 2 to repeat the message

If you forget your CAHAN Login ID or Password, please contact your local HAN Coordinator.

The California Department of Public Health Emergency Preparedness Office provides CAHAN Training, Helpdesk support, and statewide administration. To request access, training, or assistance, contact your local Health Alert Network Coordinator or the CAHAN Team at:

cahaninfo@cdph.ca.gov
1-877-376-4767

hanhelp@ph.lacounty.gov
1-213-637-3613

